

Enhance every guest's experience!

- **Address customer issues in real-time**
- **Drive up satisfaction rates**
- **Generate more revenue per customer**



Hotels are the ultimate in customer oriented businesses, or need to be. Whether it's a business or leisure traveler, when they're on the road, the experience at their hotel can make or mar their trip. A happy guest is a great ambassador, an unhappy one is likely to be lost forever.

Know'N'act provides hotels of any size the ability to get real-time, location-based, customer feedback and the power to respond to it immediately. Whether in person, phone, email or automated through the know'N'act system.

Know'N'act is cloud-based, easy to deploy and use, requires no special hardware and independent of your IT infrastructure. You can get a campaign started in minutes, run several campaigns side by side to do rich A/B testing and determine what works best to delight your hotel guests.

Get a FREE trial today at www.knownact.com. Or contact us at info@knownact.com.

Know

Real-time, location based customer insights

Act

The power to address feedback in real-time and strengthen relationships

