

# Happy customers are good for business!

- **Address customer issues in real-time**
- **Drive up satisfaction and referral rates**
- **Create greater accountability in your team in field**



Whether you're a local repair or delivery center or a national chain that sends out a truck to customer locations, you want to ensure that your team delivers great service every time. And that when they don't, you know about it so you can reach the customer immediately and address the situation.

Know'N'act is designed to provide real-time, location-based, actionable customer feedback. Want to know that your service team is always late? Or that they are less competent than customers expect? Or they have an attitude problem? Empower your customers to tell you immediately when they're unhappy with a specific staff member before it spills over to tarnish your entire company's image.

Know'N'act will also help you make your field teams that much more accountable – you can tie their incentives to direct customer feedback. Know'N'act is cloud-based, easy to use and only needs your customers' smartphones to generate actionable feedback in real-time.

Get a **FREE** trial today at [www.knownact.com](http://www.knownact.com). Or contact us at [info@knownact.com](mailto:info@knownact.com).

## Know

Real-time, location based customer insights

## Act

The power to address feedback in real-time and strengthen relationships

