

Make your patients happier!

- **Address patient issues in real-time**
- **Drive up satisfaction and referral rates**
- **Create greater accountability in staff**



Whether you're a small private practice or a large hospital, it's good business to care about your patients. What's difficult today is to gage your patients' perceptions in real-time – i.e. as they're experiencing your services. With the result that you don't have the ability to address issues as they arise, or capitalize on the positive experiences.

Know'N'act provides an easy to use, cloud-based platform that you can use to gather real-time, location-based feedback that you can act on immediately. Whether in person, on the phone, via text, email or through a system generated response, you can rest assured that your patient will feel like they were heard and their issues addressed immediately.

Use it to gage how patients feel about every visit to your facilities and even get specific feedback on how your support staff can do better to serve them.

Get a FREE trial today at www.knownact.com. Or contact us at info@knownact.com.

Know

Real-time, location based customer insights

Act

The power to address feedback in real-time and strengthen relationships

